

#### **Safe Harbor Statement**

This presentation contains statements that contain "forward looking statements" including, but without limitation, statements relating to the implementation of strategic initiatives, and other statements relating to Barbeque-Nation Hospitality Ltd ("Barbeque Nation" or the Company) future business developments and economic performance.

All the number are on consolidated basis and without adjustment for the minority interest of 38.65% in Red Apple Kitchen, unless otherwise mentioned.

While these forward-looking statements indicate our assessment and future expectations concerning the development of our business, a number of risks, uncertainties and other unknown factors could cause actual developments and results to differ materially from our expectations.

These factors include, but are not limited to, general market, macro-economic, governmental and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance. Barbeque Nation undertakes no obligation to publicly revise any forward-looking statements to reflect future / likely events or circumstances.

Industry data has been referenced from various reports and publications. Barbeque Nation undertakes no obligation on the accuracy of such information.







### Agenda

1 INDUSTRY OUTLOOK

2 COMPANY OVERVIEW

FY 21- YEAR OF LEARNING, RESILIENCE AND STRENGTH

STRATEGY FOR TRANSFORMATION





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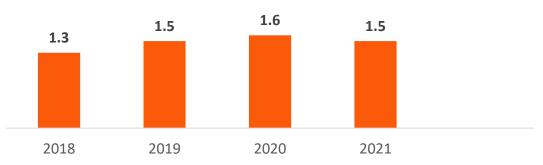


### Strong economic growth for India

Strong GDP growth forecast for India coupled with rising consumption expenditure to benefit Indian food services sector



**Household Final Consumption Exp, (\$tn)** 



6<sup>th</sup> Largest Country by nominal GDP<sup>1</sup>

**3rd** Largest by GDP on PPP basis<sup>1</sup>

~59% Domestic consumption share in India's GDP<sup>2</sup>







### Growing consumption pattern in India

Changing dynamics of Indian economy provides significant opportunity for growth in under penetrated sectors such as F&B

0.9

2017

2020

2014

#### Young Population (median age)<sup>1</sup> Canada 41.8 UK 40.6 **Young Indian Demographic** Russia 40.3 driving consumption **USA** 38.5 China 38.4 Singapore 35.6 India 28.7 **Increasing Eating Out Frequency Eating-Out** Order - In 6.3 2.1 6.1 —Mega Metros 5.7 1.7 5.5 Mini Metros 5.3 1.9 1.0 5.0 4.8 1.4 4.6 -Tier | & || 1.1

2020

#### **Growing Urbanization**



#### **Increasing Women Workforce**



Source: Barbeque Nation Prospectus, World Bank, Technopak Note: Eating out frequency data is times per month basis; 1) 2020 estimated

2017

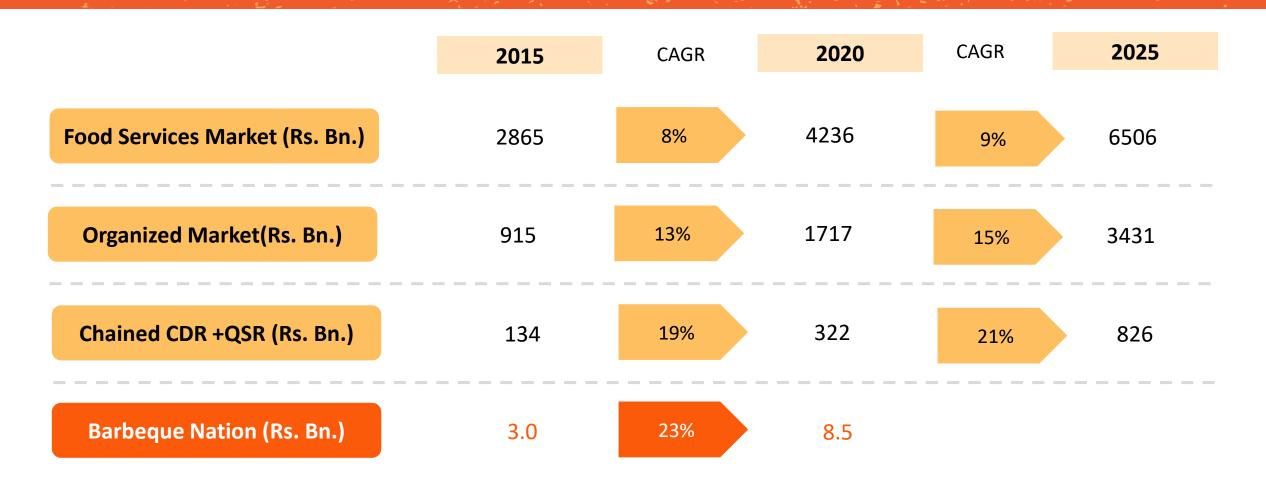
2014







### Chained CDR & QSR segment growing at ~20%



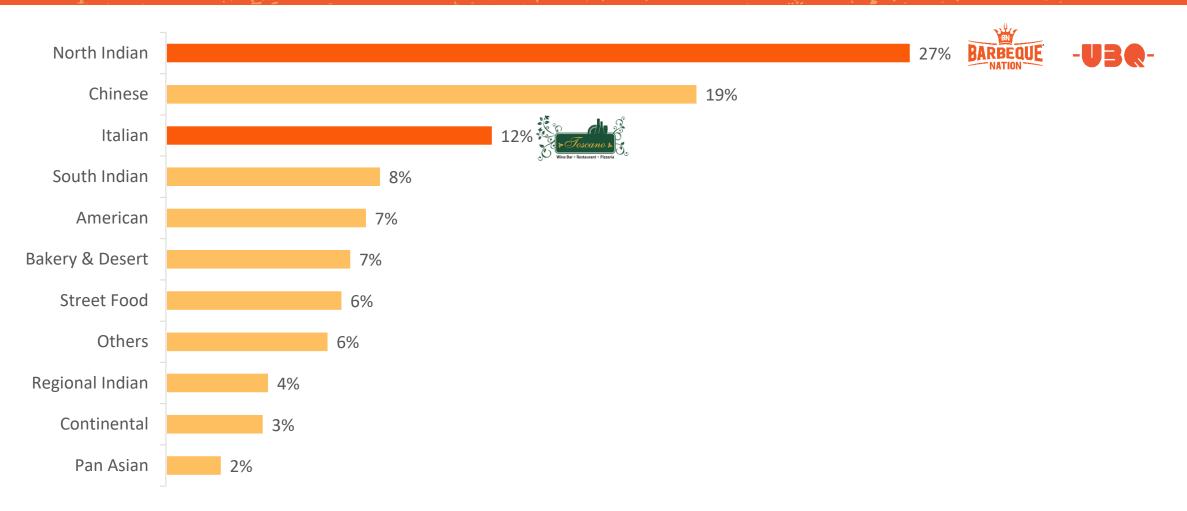
Barbeque Nation grew at a CAGR of 23%







### Top 3 cuisines account for 58% of the food services market



Company's product portfolio presence across 39% of the food services market







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### Leading food services company with strong dine-in & delivery vertical



#### **Dine-in offering**

**Destination brand for CELEBRATIONS** 



**VALUE**- Fixed price 'all you can eat' offering a wide variety



**SERVICE**- Strong guest focus & prompt service



**EXPERIENCE-** Live grills enhancing guest experience & engagement



#### **Delivery offering**



PRODUCT INNOVATION
Barbeque-in-a-Box



**A-LA-CARTE** UBQ



BBQN App



Food delivery aggregators

Delivery through **BBQN App/ website** and on **leading food delivery aggregators** 



#### **Toscano**

**Italian Cuisine- Dine-in & Delivery** 



**ASPIRATION** 



**EXPERIENCE** 



**VALUE** 



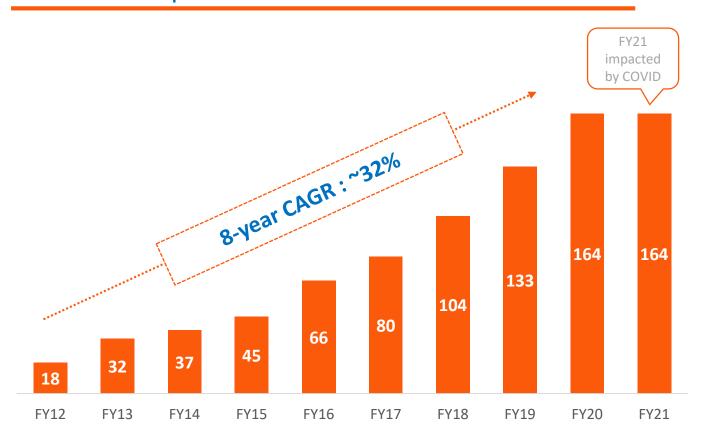




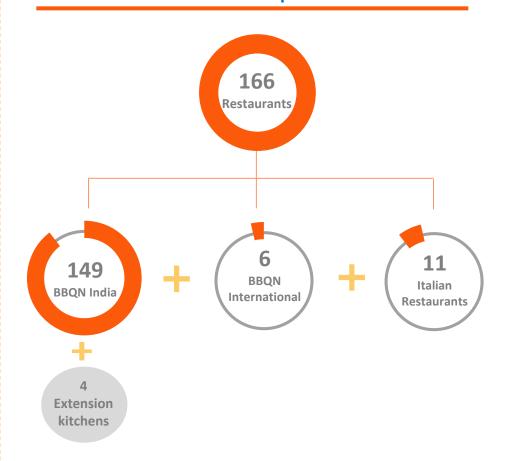
### Restaurant network has grown at CAGR of ~32%

The restaurant network has grown at CAGR of ~32% from FY12 to FY20

#### Expansion of Restaurants<sup>1</sup>



#### Restaurant Composition<sup>2</sup>



- 1) Toscano data was included post acquisition in FY20
- 2) Restaurant network as on 30<sup>th</sup> June 2021



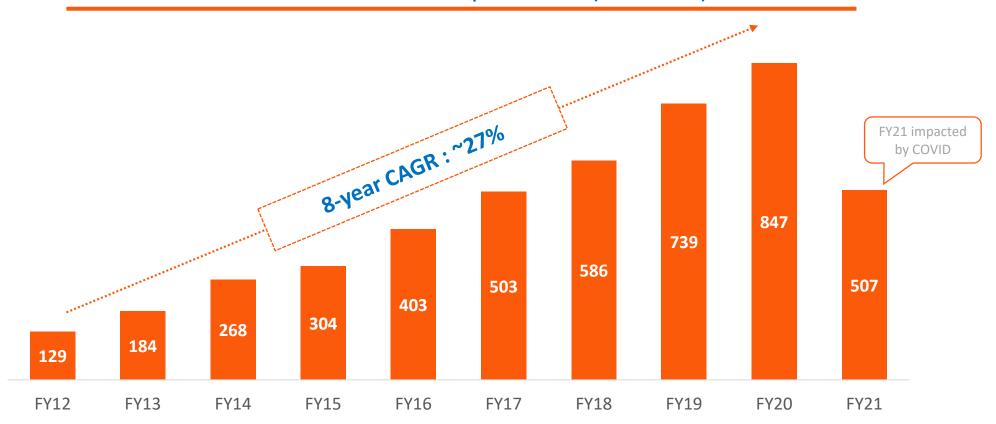




### Revenue has grown at CAGR of ~27%

The revenue from operations grew at a CAGR of ~27% from FY12 to FY20.

#### Total Revenue from Operations (In INR cr)



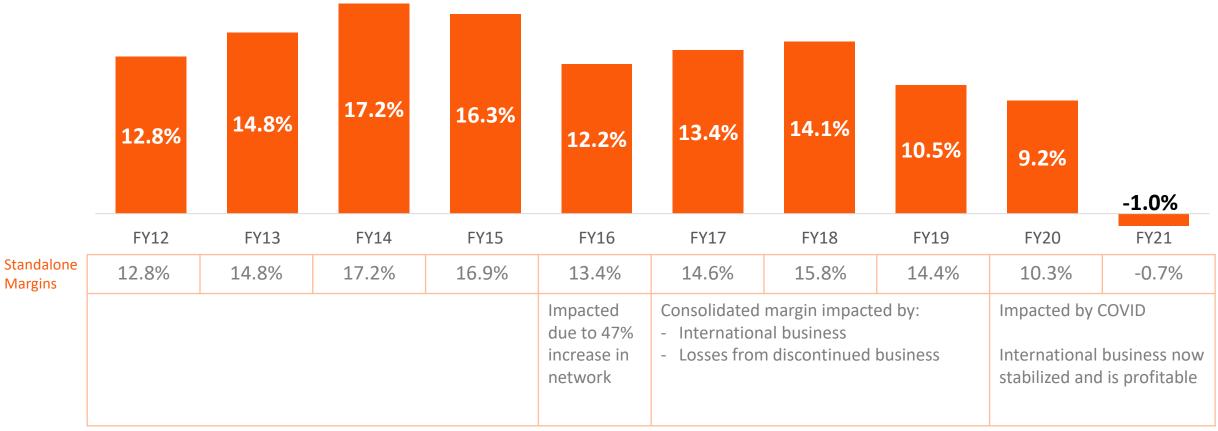






# **Strong EBITDA Margins (%)**

#### Consolidated EBITDA Margins



The above EBITDA Margin figures are excluding the impact of INDAS 116. All margins are calculated as % of Revenue from operations.







### **Competitive Advantage**

#### **SCALIBILITY**

 Headroom for growth in dine-in and delivery across cuisines

#### **DIGITAL CAPABILITY**

- Robust in-house BI system
- Multi-functional App

#### **VALUE TO CUSTOMERS**

 Unlimited offering at attractive price

# CUSTOMERS & EMPLOYEE FOCUSSED CULTURE

- Customer feedback mechanism
- Employee focused culture

#### **STRONG BACKEND**

- Defined store opening process
- Streamlined supply chain

<u>....</u>







### **People Centric- Awards**



Ranked 14th in Best Large Workplaces in Asia 2020



Ranked 10th in

**Best Companies To Work For in India** 

2021

Voted amongst the top ten employers in F&B space by **Great Place to Work** 









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# **Managing COVID**

#### Efficiently maneuvered through challenging times

Pre-COVID	During-COVID	<b>Current Status</b>
Network of 164 restaurants	Lockdown restrictions	No net change in overall network in FY21
Dine-in focussed business	Strengthened delivery segment	~3x increase in delivery revenue in FY21
Strong operating margins	Cost optimization measures	Strong operating margins in Q4 FY21  Marginal operating loss in FY21
Average addition of ~25 stores/year over last 3 years	Focus on business stabilisation	Restarted growth with target of 20 stores in FY22
Leveraged balance sheet- Increased debt due to acquisitions and investments	Proactive in raising equity capital	Strong balance sheet & net cash positive





### **People Centric-Covid Care**



# 100% vaccinated



All Barbeque Nation restaurant teams are 100% vaccinated with atleast one dose



Ready to welcome you

**#NoCompromiseDining** 



COVID awareness activities



Corona task force/volunteers



Counselling and health support to employees & dependent families



Immediate financial assistance



Doctor on call

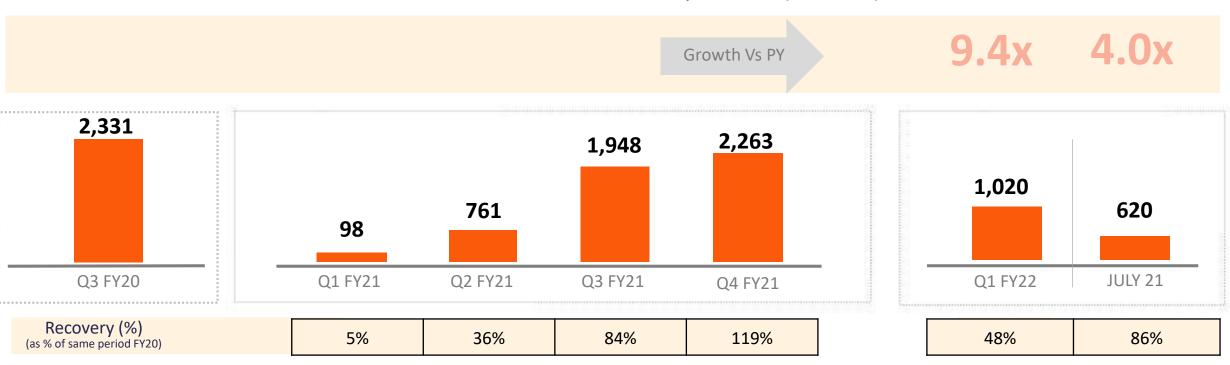






### Recovery through learning and resilience





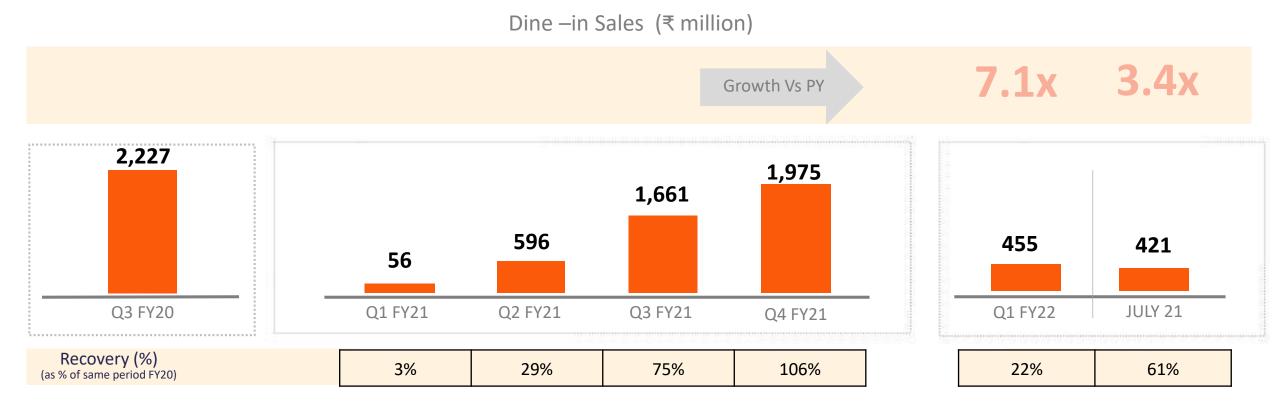
Recovery on the back of easing restrictions and strong delivery growth Stronger recovery post the 2nd wave driven by structural changes







### Dine-in: Stronger recovery post second wave



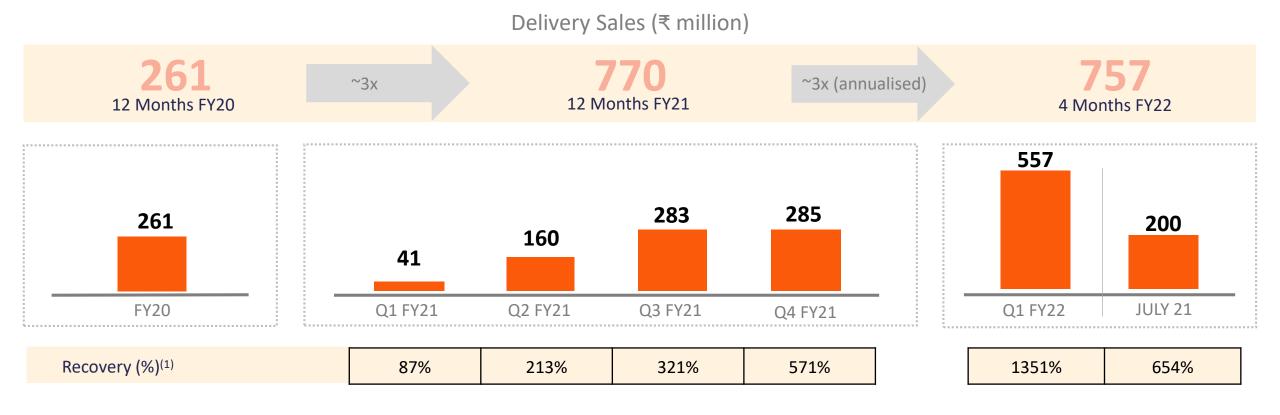
Strong recovery in dine-in business with easing of restrictions and gradual reopening







### Scaling up the Delivery segment to drive incremental growth



Significantly scaled up delivery segment







<sup>1)</sup> Sales Recovery % is calculated against the previous year same period and not FY20 as delivery scaled up during FY21

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# **Strategy-Leading Food Services Company**



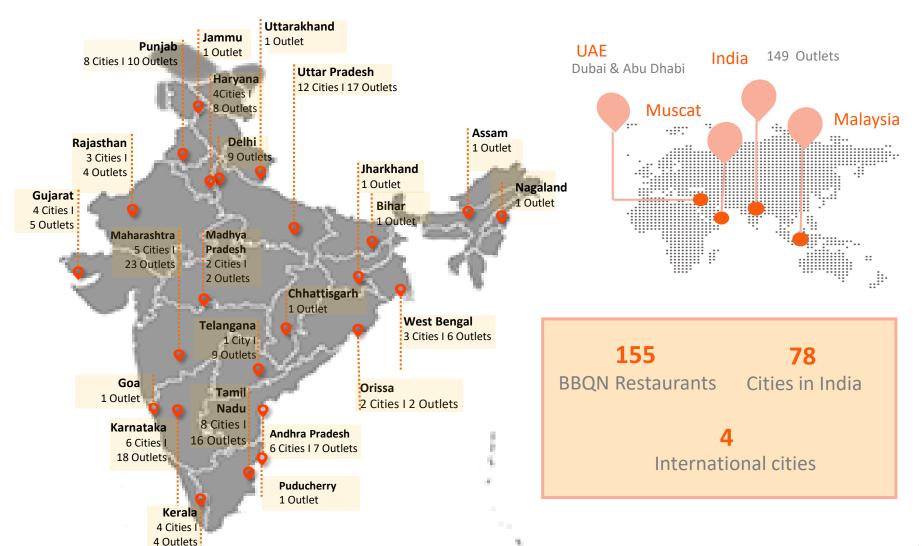






### **Expand the core –Restaurant Network**

As on 30<sup>th</sup> June 2021



- Network grown ~9x from FY12 to FY20
- Focus on business stability in FY21
- Restarted expansion from FY22







## **Build Delivery – Increase Reach**





Address Home consumption market



170+ Delivery Kitchens; 80+ Cities



Grow Extension Kitchens



Drive traffic through digital assets (App and Web)



Leverage Smiles Loyalty Program



Mix of own delivery fleet and food aggregators fleet



Tie up with 3rd Party Aggregators







### **Build Delivery – Product Innovation BIB**



#### **Value**

**Experience** 

**Variety** 

#### **Launched Sub-categories**

- Grills in a Box
- Meals in a Box
- Overload Box
- Biryani & Kebab box







### **Grow Portfolio - Toscano**









**Aspiration** 

Experience

Value

#### Leveraging Barbeque Nation capabilities to accelerate growth opportunities

1 EXPAND RESTAURANT NETOWRK

2 GROW DELIVERY

3 COST SYNERGIES

4

**CROSS FUNCTIONAL CAPABILITIES** 







### Building Digital Ecosystem - Leveraging technology to drive growth

#### In-house BI Tool

- Integrated business intelligence tool
- Facilitates store level data tracking

#### **Enterprise Planning**

Well established ERP System

# Digital Enablers

#### **People Management**

 Integrated cloud based human resource management solution

#### **BBQ APP & Web**

- Drives customer engagement
- Reservations & online ordering
- Customer Loyalty program
- Promotions & Payments

#### **Centralized Reservation**

- Facilitate, control and maintain reservations for all restaurants
- Cloud based system interconnected with all booking systems

#### **Customer Feedback**

- In-house Guest Satisfaction Index
- 360 degree customer feedback to monitor restaurant wise performance

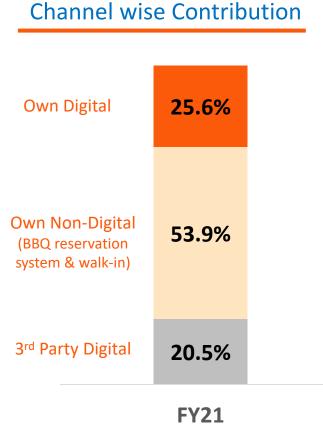




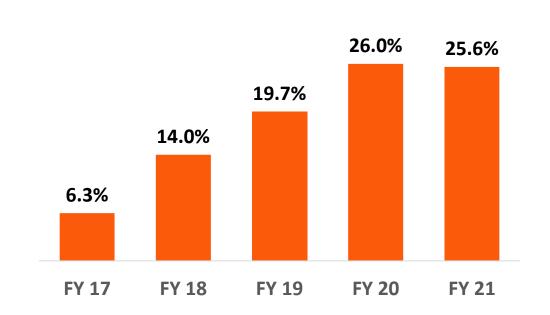


### **Building Digital Ecosystem -Own digital platform**





#### Own Digital Assets Contribution<sup>1</sup> (%)



Increased share of revenue generated from own digital assets







#### **FY22 Outlook**



Ensure safety of guests and employees



Implement cost optimization measures to minimize Covid impact



Drive recovery in dine-in business as Covid restrictions are relaxed



Focus on the delivery business and grow the vertical by 2x



Add ~20 new restaurants



100% Vaccination<sup>(1)</sup> across all outlets

33%<sup>(2)</sup> reduction in operating costs vs Q4 FY21

Impacted by 2<sup>nd</sup> wave; gradual easing of dine-in restrictions

49% of annual target achieved in first 4 months

2 launched; 8 under construction







 <sup>100%</sup> restaurant employees on payroll as on 31<sup>st</sup> July 2021 vaccinated with atleast one dose

<sup>2)</sup> Operating cost includes all expenses before Reported EBITDA excluding cost of F&B and variable cost (commission & packaging) attributable to delivery

### Transforming from CDR into a Food Services Company





A casual dining restaurant (CDR) chain



Focused on dine-in and enhancing customer experience



BBQN digital assets used for reservations and feedback



Barbeque and Indian cuisine









Food services company
Dine-in | Delivery



Enhance our dine-in business coupled with delivery business providing incremental avenue for growth



BBQN digital assets used for reservations, feedbacks, loyalty and delivery



Diversified menu options to provide multiple cuisines catering to a larger market segment







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