

Date: August 6, 2024

To,

The Manager, Listing Department

**BSE Limited** 

P.J. Towers, Dalal Street, Mumbai – 400001

**Scrip Code: 543283** 

The Manager,

Listing & Compliance Department

**National Stock Exchange of India Limited** 

Exchange Plaza, Bandra Kurla Complex,

Bandra East, Mumbai - 400051

Scrip Symbol: BARBEQUE

Dear Sirs,

Subject: Presentation made in the 18<sup>th</sup> Annual General Meeting ("AGM") of Barbeque-Nation Hospitality Limited ("the Company")

We hereby enclose the copy of Power Point Presentation presented during the 18<sup>th</sup> Annual General Meeting ("AGM") of the Company held today i.e. August 6, 2024.

The aforementioned Presentation is also available on the website of the Company at <a href="https://www.barbequenation.com">www.barbequenation.com</a>.

This is for your information and record.

Thanking you.

Yours faithfully,

For Barbeque-Nation Hospitality Limited

Nagamani C Y

**Company Secretary and Compliance Officer** 

M. No: A27475

Encl.: As above





6<sup>th</sup> August 2024



#### **Disclaimer**

This presentation contains statements that contain "forward looking statements" including, but without limitation, statements relating to the implementation of strategic initiatives, and other statements relating to Barbeque-Nation Hospitality Ltd ("Barbeque Nation" or the Company) future business developments and economic performance.

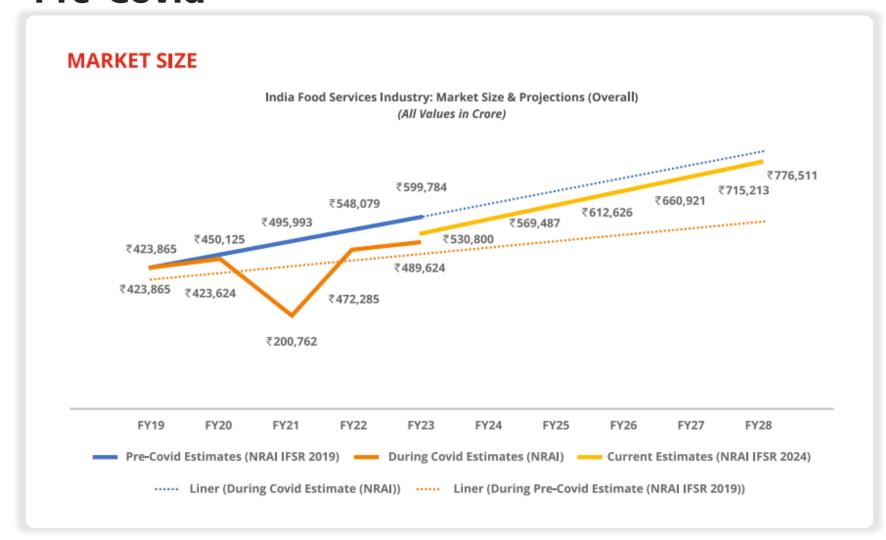
While these forward-looking statements indicate our assessment and future expectations concerning the development of our business, a number of risks, uncertainties and other unknown factors could cause actual developments and results to differ materially from our expectations.

These factors include, but are not limited to, general market, macro-economic, governmental and regulatory trends, movements in currency exchange and interest rates, competitive pressures, technological developments, changes in the financial conditions of third parties dealing with us, legislative developments, and other key factors that could affect our business and financial performance. Barbeque Nation undertakes no obligation to publicly revise any forward-looking statements to reflect future / likely events or circumstances.

All the numbers are on consolidated basis and without adjustment for the minority interest of in Red Apple Kitchen and in Blue Planet Foods unless otherwise mentioned. All margin calculation are on Revenue from operations, unless otherwise mentioned.

### **Industry Overview**

# Indian Food services market has grown at a CAGR of ~6% since Pre-Covid



- Overall food services market has grown from ₹4.23L crores in FY19 (pre-covid) to ₹5.7L crores in FY24 i.e. CAGR of 6%
- ☐ 5 year CAGR 6% vs. earlier estimates of 9%; due to the impact of Covid
- ☐ The overall market is **expected to**grow at a CAGR of 8% over next 4

  years

Source: NRAI India Food Services Report 2024

#### **Growth drivers for the industry**

Frequency of Dining
Out

Youthful population

Expanding middle class

Rise in nuclear families

Urbanisation surge

Ubiquitous Food
Delivery Ecosystem

Demand for Culinary
Diversity

Retail Space
Availability

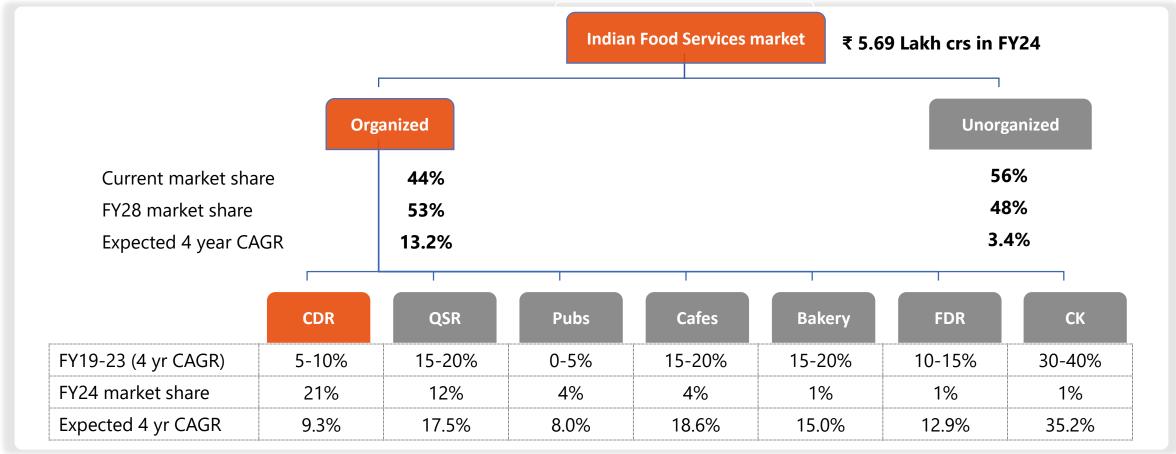
Increased Smartphone and Internet Usage

Rise in Working
Women

Digital Payments
Revolution

Impact of Social Media

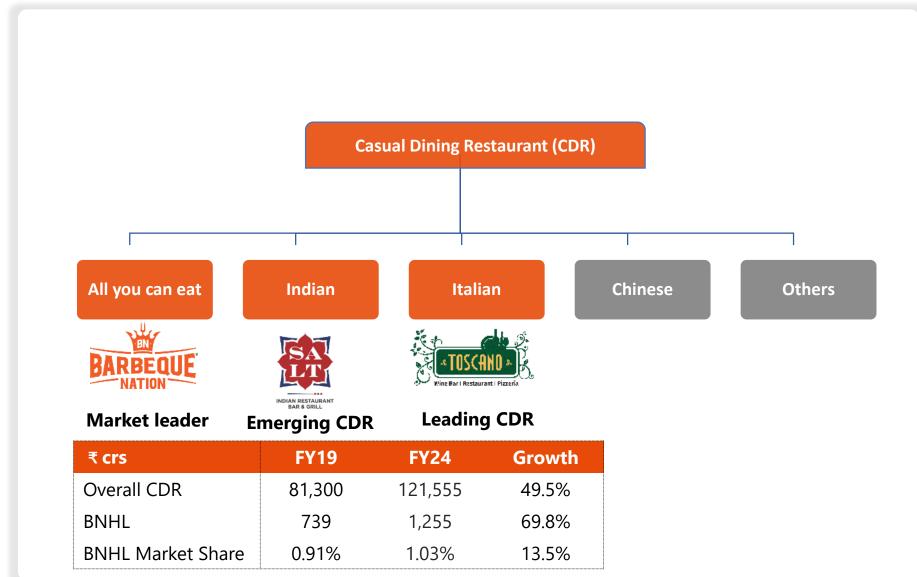
### Organized market share increasing; CDR is the largest segment



- ☐ Organized market is expected to grow at 13.2% (share to increase from 44% in FY24 to 53% in FY28)
- □ CDR is the largest category (~50% of the organized market); expected to grow at 9.3%

Source: NRAI India Food Services Report 2024

#### BNHL is the market leader in full service CDR with increasing market share



- While CDR market has grown 50%%, BNHL has grown at a 70%
- BNHL market share has increased from 0.91% in FY19 to 1.03% in FY24
- BNHL is market leader in allyou-can-eat segment and is scaling brands in other categories

Source: NRAI India Food Services Report 2024

### FY24 Highlights

#### **FY24 Highlights**

Leading

**Food services** company

Market leader Ranked 13th

Casual dining

**Great Place To Work** 

Restaurants Network

₹ 12,545 Mm

Revenue from operations FY24 1.1 Crores

**Guests served** in FY24

**Cities Present** 

14.7%

**Delivery Contribution** in FY24

8,000+

**Employee** headcount India's largest casual dining restaurant (CDR) company

Presence across Indian and Italian cuisines

# Strength of our business model

#### Strength of our business model



Diversified portfolio



Scalability and expansion



Operational excellence



Guest centric approach



Sustainable growth



#### Scalable brand portfolio catering to diverse guest segments

**Affordable CDR International Premium CDR Business** - India Cuisine Indian Italian & Indian Indian All-you-can-eat A-la-carte **Format** All-you-can-eat 186 restaurants 25 restaurants 8 restaurants Presence across 80+cities across 3 cities across 5 cities **FY24 ₹1,046** crores ₹143 crores ₹ 90 crores Revenue

**Diversified portfolio** 

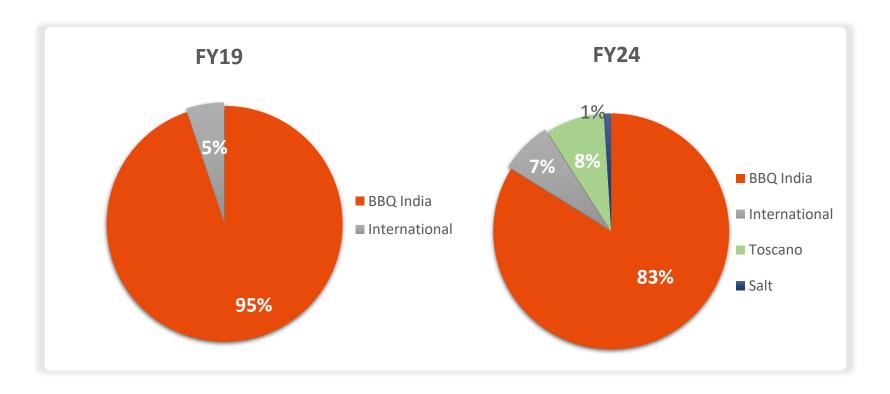
Scalability and expansion

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

Successfully diversified into other business verticals which helped in driving higher than industry growth rate



- ☐ Diversified portfolio to 4 divisions from 2 in FY19
- ☐ Share of other businesses increased from 5% in FY19 to 17% in FY24

**Diversified portfolio** 

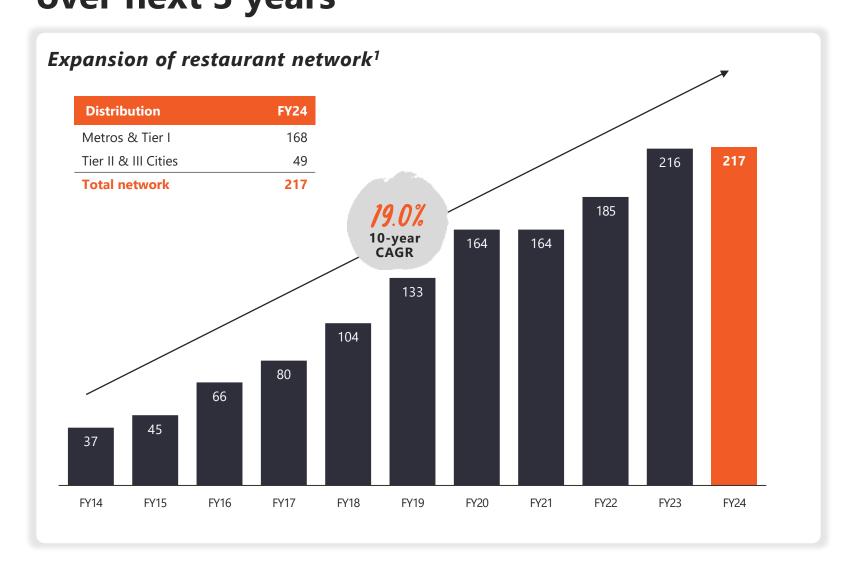
Scalability and expansion

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

Grown at 10-year CAGR of ~19%; plans to add ~100 restaurants over next 3 years



Diversified portfolio

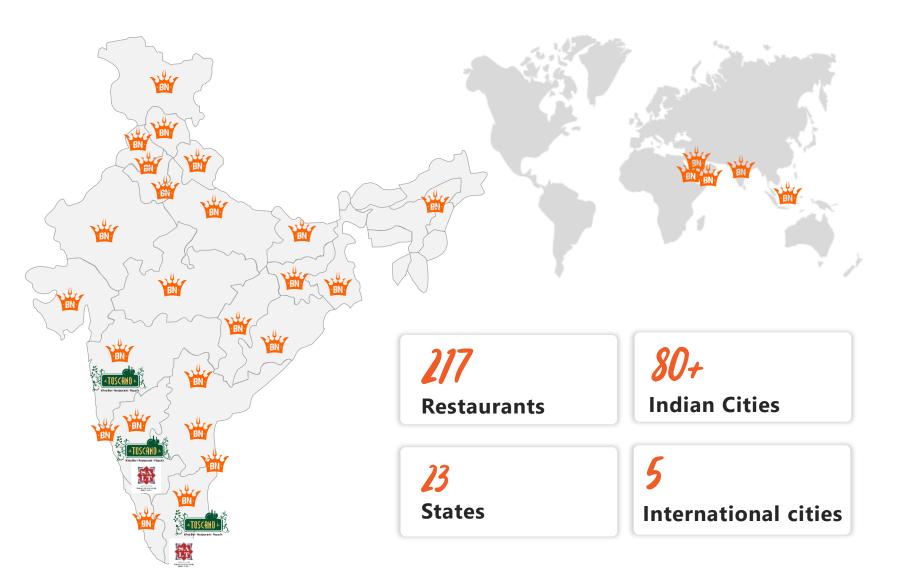
Scalability and expansion

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

#### Serving guests over 85 cities across 5 countries



**Diversified portfolio** 

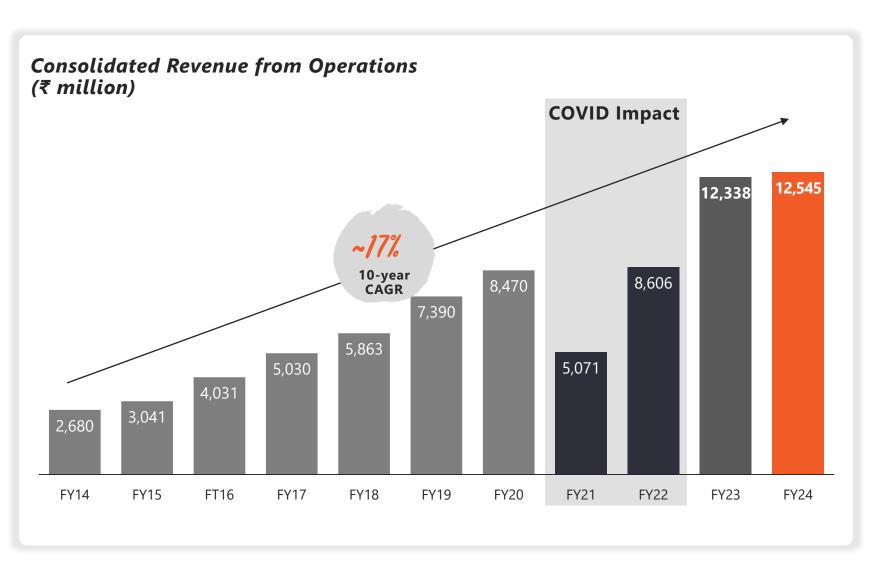
Scalability and expansion

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

#### **Delivered consistent revenue growth**



Diversified portfolio

Scalability and expansion

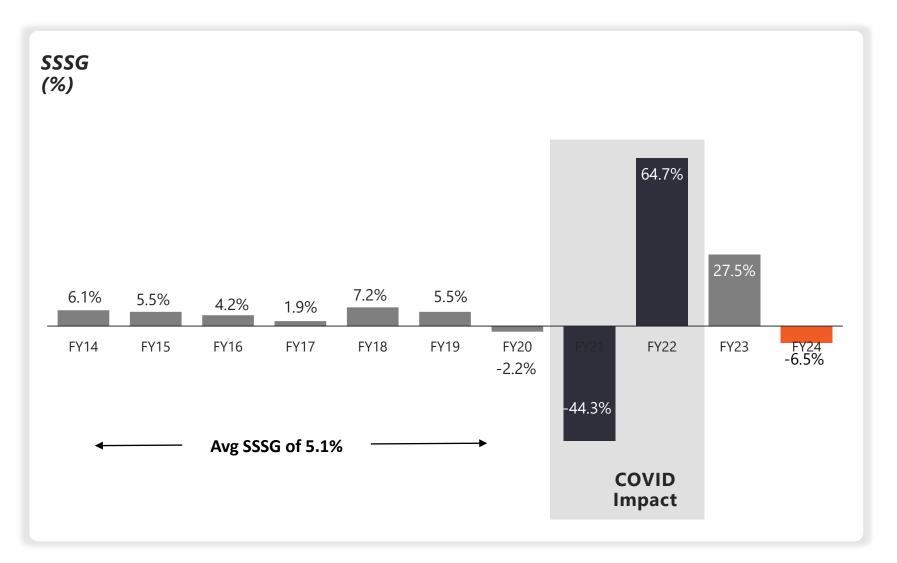
**Operational excellence** 

Guest centric approach

Sustainable growth

Revenues grew at a 10 year CAGR of 17%

#### **Consistent long term SSSG Performance**



**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

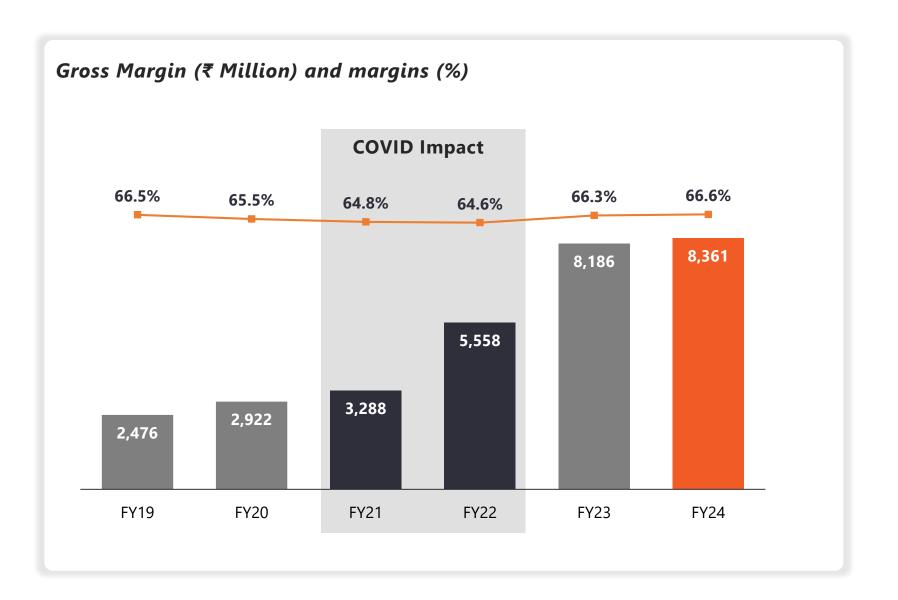
Guest centric approach

Sustainable growth

Experienced leadership

Long term SSSG of 5%-6%; driven by prices, volumes, and increase in delivery

#### Consistently delivered strong gross margins



Diversified portfolio

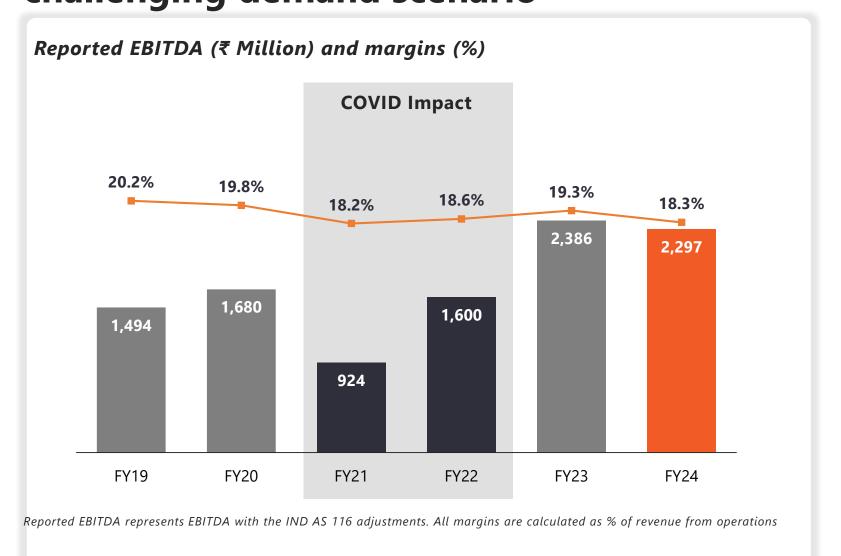
Scalability and expansion

**Operational excellence** 

Guest centric approach

Sustainable growth

Consistently delivered strong margins; preserved margins despite challenging demand scenario



**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

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Sustainable growth

### Strong tech-driven backend processes to support scale



Fully Integrated reservation system across channels/aggregators/Google



#### App/Website & Call Center

- 90% of dine-in business from own channels
- 6.8 mn + app downloads
- 30% of dine-in business from app and website



Integrated cloud based business intelligence tool tracking multiple real time restaurant level metrics



Automated vendor & supply chain management systems



Robust platform to capture real time guest feedback



Tech enabled internal apps to manage daily operations

**Diversified portfolio** 

**Scalability and expansion** 

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

#### **Guest focus culture**

#### Service culture

Guest satisfaction index (GSI)

- Calls to gather qualitative feedbacks on various parameters including food, ambience, experience etc.
- Qualitative feedback is converted into quantitative index across restaurants
- Large portion of *employee incentives* linked to GSI
- *Immediate corrective actions* based on feedbacks from guests

## Reimagining guest experience

Enhanced food experience

*ncreased* offerings

Apgraded designs

**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

**Guest centric approach** 

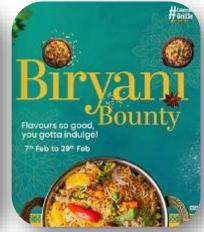
Sustainable growth

### Enhancing guest experience through in-house food activities









**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

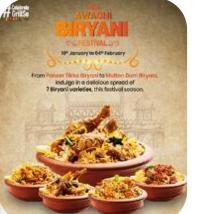
**Guest centric approach** 

Sustainable growth

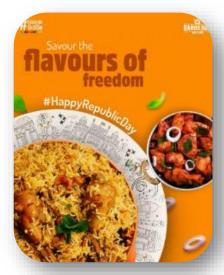






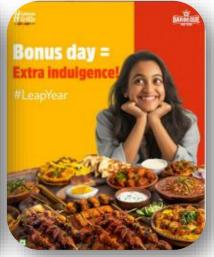


#### Guest engagement to enhance festive experiences









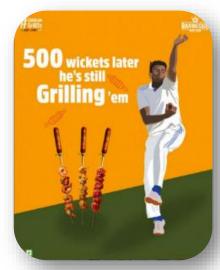
**Diversified portfolio** 

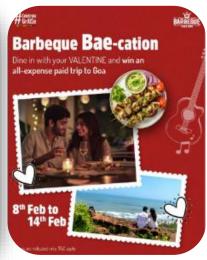
Scalability and expansion

**Operational excellence** 

Guest centric approach

Sustainable growth









#### **Premium dining experience at Toscano**

















**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

Guest centric approach

Sustainable growth

### **Premium dining experience at Salt**













Diversified portfolio

Scalability and expansion

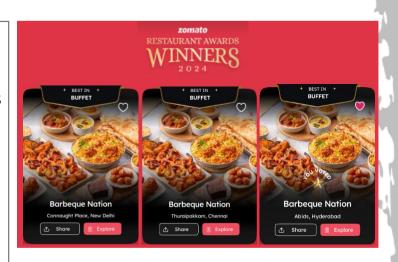
**Operational excellence** 

**Guest centric approach** 

Sustainable growth

#### Awards & accolades

- 'Most admired Dine in Restaurant of the Year' in 7<sup>th</sup>
   Edition of Pepsi images Food and Service Awards 2023
- ET HospitalityWorld.com Restaurant and Night Life Awards 2023 'Restaurant Chain of the Year'
- 'Best Buffet Restaurant In India' award by Mr TPS Grover president of 'Food Critics & Bloggers Association' at Pacific Mall Dwarka outlet
- 'Best BBQ & Grills Restaurant Award' Chandigarh
- Multiple restaurants awarded 'Best in Buffet' at Zomato Restaurant Awards 2024
- 'Best Foreign Cuisine Restaurant of the Year (Italian)' by Restaurant Awards, Chennai
- 'Best Italian Cuisine Restaurant Chain' by Food Connoisseur, Pune
- 'Top 50 Places to drink In India' 25<sup>th</sup> by India Wine Awards 2023
- BNHL awarded by Tourism & Hospitality Skill Council (THSC) for special contributions in PMKVY for Highest Number in Industry Scheme





**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

**Guest centric approach** 

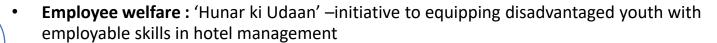
Sustainable growth

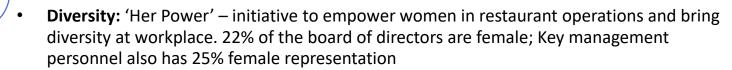
Our commitment to environmental stewardship, social responsibility and ethical governance practices

• Tree plantation: Conducted sapling plantation drive to create awareness about importance of plants in combating pollution and climate change



- **Air:** Using environment friendly solutions such as air scrubbers to clean air before discharging in the environment
- Energy: IOT based electricity management to ensure efficient power usage
- Food: Procurement of seafood and meat from organizations which are certified for BAP/ HACCP and other quality and sustainability certifications
- Employee Centric: Ranked 13<sup>th</sup> in India's Best Companies to Work For, 2023







- **Board Independence:** 6 of the total 10 board members are non-executive; 4 directors including Chairman of the board are independent directors
- Corporate Governance: Strong corporate governance practices along with well defined policies and practices

**Diversified portfolio** 

**Scalability and expansion** 

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

# Eminent board members with diverse backgrounds ensuring high standard of corporate governance



Diversified portfolio

**Scalability and expansion** 

**Operational excellence** 

**Guest centric approach** 

Sustainable growth

**Experienced leadership** 

C indicates Chairman of the Committee

### Led by team of professionals with diverse experience



Rahul Agrawal
Chief Executive Officer &
Whole-time Director



**Gulshan Chawla**Chief Operating Officer &
Chief People Officer



**Nakul Gupta** *Chief Marketing Officer* 



**Amit Betala**Chief Financial Officer



**Mansoor Memon** *Chief Development Officer* 



Ahmed Raza
Chief Technology Officer

**Diversified portfolio** 

Scalability and expansion

**Operational excellence** 

Guest centric approach

Sustainable growth

#### Consistently ranked amongst Best Companies to Work for



### BARBEQUE NATION

Ranked 13th by Great Place To Work for the year 2023



#### **Strategic focus areas**

Maintain best-in-category guest experience to drive dine-in growth

325 restaurants by FY27

**Build portfolio of scaled brands** 

Industry leading margins and strong cash flow generation

Maintain leadership in casual dining industry



Market Leader
in 'All you can eat' category



Leading player
in 'Italian CDR' category



Emerging player in Indian CDR category



#### **BARBEQUE-NATION HOSPITALITY LTD.**

#### **HEAD OFFICE**

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